DCU Learn English at Dublin City University

Providing quality language training since 1992



Junior Programme Student Information Booklet





Ireland

www.english.dcu.ie

"Language, Fun, Adventure ... "

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WELCOME TO IRELAND, WELCOME TO DUBLIN!



Before You Leave Home...

Before you leave home to come to Ireland it is important that you make sure that all of your travel documents, course information and accommodation details are in order. For your assistance we have created a helpful checklist to help you prepare before you leave home:

Checklist:

- Have I packed enough warm clothes and an umbrella?
- **Have I checked the weather in Ireland?**
- Have I got EURO currency?
- Have I got enough money for souvenirs, snacks, drinks and shopping?
- Do I have a pen and a notebook?

Arriving in Ireland

Dublin Airport has two terminals – Terminal 1 and Terminal 2. Depending on where your flight originates you will arrive to either Terminal 1 or Terminal 2.

After you have landed at Dublin Airport you will enter the Irish Immigration department. There are two queues for immigration – E.U. citizens and Non-E.U. citizens.



If you are a citizen of the European Union

please enter the 'E.U. Citizens' queue. If you are not a citizen of the E.U. please enter the 'Non E.U. Citizens' queue.

When you arrive at Dublin Airport you will need to produce the following documents to Irish Immigration:

- □ A Valid Passport
- □ Visa to Ireland (if required)
- □ Course Confirmation documents from DCU
- □ Details of your Accommodation
- □ Other Information*

* Students from certain countries will be required to produce additional documents. We will contact your agents if it will be necessary for you to produce additional documents to Irish Immigration.

Transfer from Airport to DCU



Students will be met by a DCU Guide in the Arrivals Area at Dublin Airport. A private coach will transport students from Dublin Airport to DCU / DCU Host Families, DCU Student Residence or Hotel.

Travel time from Dublin Airport to DCU is 10 to 15 minutes.

ACCOMMODATION

This is a great chance to practice speaking English. Your Host Family will give you breakfast, packed lunch and dinner each day. The packed lunch is usually a sandwich, fruit, crisps and a soft drink. Irish houses can be quite small but you should have enough space for yourself and your luggage.

If you have any problems with the house or food, please talk directly to your host family. They will be happy to listen and <u>help.</u> The hotel is usually close to DCU and just a 15 minutes bus drive from the city centre. You will have breakfast and dinner at the hotel and Wi-Fi is available at the main areas of the hotel. If you have any problems with your hotel room, please talk directly to the hotel reception.



These residences are like apartments, not hotels, so there will be no towels, soap or toilet paper. If you need to buy anything for yourself or the apartment, the best shop is Penneys in the town centre, or Spar for emergencies (in front of Shanowen Square). If you have any problems with your residence, please talk directly to the residence reception.



YOUR FIRST DAY...

Someone from DCU will meet you at the airport and take you to your accommodation. If you are staying with a host family, your Host mother or father will collect you from DCU and take you home.



If you took a test before you arrived, you will meet you teacher and go to class. If not, you will take a quick test on your first day, so your teacher can give you the right kind of lessons for your level. You will also do a campus tour. Your teacher will not give you any homework.

RULES AT SCHOOL

- Attendance is compulsory. If you are sick or late, please inform your Team Leader immediately.
- Speak English at all times in class.
- Show your teacher and classmates respect.
- Please come to your class <u>on time.</u>
- Maintain silence when in university buildings as other classes/examinations will be going on.
- Only use your mobile and digital devices when your teacher says it is okay.
- NO eating or drinking is allowed in the classroom (except water). If your teacher does allow snacks for special reasons, please make sure all rubbish is cleared and thrown into bins.
- Please DO NOT touch or tamper with electronic equipment/technology in the classroom.

ENGLISH COURSES

CLASS CONTENT	CLASSES
Your teacher will use projects,	Classes are in different places in the
games, songs, YouTube & digital	university. Your teacher will meet
material. If you are here for one	you every day and take you to class,
week, you will focus on speaking and	so please <u>do not be late</u> . Classes are

listening, not grammar. We want	usually from 8.50-12.50 OR 14:00-	
you to have fun and learn. If you are	17.00, 14:00-17:30 or 18.00. If you	
doing exam preparation, your	have classes on Saturdays, timings	
teacher will provide suitable lessons are usually 9:00 to 12:00 OR 13:00 OR		
to prepare you.	10:00 to 13:00.	
COURSE CERTIFICATE – At the end of the course, you will receive a certificate		

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SOCIAL ACTIVITIES

Activities Include:

- **Gity Centre Tours**
- 📕 Day Trips
- **4** Sports Activities
- **Museum & other** Cultural Trips
- Irish dancing classes

PUBLIC TRANSPORT

Please note that DCU Daily Trips and Social Activities are taken by public bus and train only. Weekend trips are taken by private coach.

Journey time to Dublin city centre is approximately 20 minutes. Dublin Bus accepts payment by coins only or LEAP card.

The cash fare to Dublin City Centre is The cash fare to Dublin City Centre is €2.55 (or €2.05 with LEAP Card). You will be given with a LEAP Card when you arrive. You must return these cards to the DCU guide on the day you leave. Scan them when you get on the bus or before you get on the train.

IMPORTANT: If you are given a LEAP card, it will have enough credit for your whole trip. If you scan it and 0.00 appears, PLEASE IGNORE THIS. The amount is set at a cap and you will still have enough credit to continue your journey.

Health & Safety

- ✓ Always carry emergency contact details with you
- ✓ Always tell someone where you are going
- ✓ Hide your cameras, phones and money
- ✓ Treat everyone with respect
- ✓ Come and talk to us of you have a problem. We are here to help!

Fire Safety – Teaching buildings

On hearing the alarm:

- □ Leave the building IMMEDIATELY
- □ Use the nearest Fire Exit
- □ Do not run/ Do not use the lift
- □ Do not stop to collect personal belongings
- □ Assemble at the nearest assembly point

□ Do not re-enter building until given all clear

On discovering a fire:

- Break alarm 'Break Glass' unit
- □ Leave the building immediately and proceed to the assembly point
- □ At the assembly point let DCU Security know if any of your friends are missing

Accidents / First Aid Assistance

- □ There are 50 qualified first aid providers on Campus
- □ First Aid providers are based in all buildings during office hours
- □ Look for the first aid box in foyer of campus buildings.

Emergency Situations

In the event of an emergency only:

From 8 am-9pm:

Please contact your Team Leader. They will take necessary action.

From 9pm-8am:

If you have a problem with your accommodation, firstly please speak to your Host Family, hotel manager or residence reception, who can help. If the issue cannot be resolved by these people, contact your Team Leader. If your Team Leader is inaccessible please call the DCU Emergency Contact Number at +35385 1857060. Please see separate policy on using this number (included in your pack).

Please only use the DCU Emergency Contact Number when you have a REAL EMERGENCY. Please talk to your group leader before calling the emergency number.

Hospitals/Medical:

Mater Misericordiae University Hospital, Eccles Street, Dublin 7, Ireland +353 1 803 2000

Beaumont Hospital Beaumont Road, Dublin 9, Ireland +353 1 809 3000

Local Doctor 123 Ballymun Rd, Dublin 9, Ireland +353 1 837 8194

Dentists:

Molloy's Dental 222 Swords Road, Dublin 9, Ireland +353 1 8621877 Local Dentist 123 Ballymun Rd, Dublin 9, Ireland +353 1 837 1144

Pharmacy:

Pharmhealth Integrative Pharmacy Dublin City University, Dublin 9 +353 1 700 6080

DCU Student Health Service:

Dr James Dee, Dr Audrey Diffley Nurse Jessie Byrne, Nurse Assumpta Day Room CG 13, Henry Grattan Building, Dublin City University, Dublin 9 +353 1 700 5143 / 5766

Irish Police / Ambulance / Fire Services: 999 / 112 Irish Tourist Assistance Service:

Free nationwide service offering support and assistance to visitors to Ireland who become victims of crime while visiting Ireland 1890 365 700. Crime Victims Helpline 1850 211 407 (www.itas.ie)

Frequently Asked Questions

Do I Need To Buy A Course Book?

All course materials are included in the programme price - there is no extra cost.

Do I need to bring school materials with me?

Although the school will be able to provide you with paper, pens and pencils if needed, it would be wise for the students to bring necessary material for writing such as a notepad, pens and pencils.

Where Do Other at DCU Students Come From?

Our university caters for students from over 114 countries around the world including Brazil, Colombia, Turkey, Japan, Korea, Russia, China, Taiwan and from European countries. At present there are 11,000 students studying at DCU.

Can I Bring my Laptop?

Students are invited to bring their Laptop to DCU, and can avail of free Wi-fi on campus. Many students use their Laptops for note taking in class too.

Will I able to use my mobile phone?

Prepaid international call cards for international calls charge your mobile phone at a local rate. This is cheaper than making a direct international call from your mobile.



